

## Premium Economy – Frequently Asked Questions (FAQ)

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Travellers can now enjoy more options in the Premium Economy cabin - situated between Business and Main Cabin, with wider seats-including expandable foot, leg and head rests - Priority boarding, an enhanced meal, complimentary drinks, noise-reducing headphones, an amenity kit and more.

**1. What benefits do travellers receive when purchasing Premium Economy?**

Customers travelling in Premium Economy will enjoy wider seats - including expandable foot, leg and headrests, Priority boarding, an enhanced meal, complimentary drinks, noise-reducing headphones, an amenity kit and more.

**2. When will Premium Economy be available?**

Premium Economy is available now for flights starting May 4, 2017.

**3. What inventories are used for Premium Economy?**

Premium Economy will be booked in W or P classes.

**4. What are the equivalent inventories on Atlantic Joint Business partners?**

AA	BA, AY, IB
W	W
W (at lower fare level)	E
P	T

**5. What is the upgrade policy related to Premium Economy?**

System-wide and mileage award upgrades from Main Cabin to Premium Economy aren't available now, but will be added later. Customers can upgrade to Business Class from both Main Cabin and Premium Economy.

**6. How do I book Premium Economy?**

Book W or P class on 787-9 aircraft. If W or P class is unavailable on the connecting flights, you may need to look for alternate booking classes.

**7. How do I price Premium Economy fares?**

When booked in W or P or the alternate booking classes for connections, the fare will auto-price.

**8. Can AAdvantage award miles be redeemed in Premium Economy?**

Award redemption is unavailable for Premium Economy at this time.

**9. Will Premium Economy be available on all International Flights?**

Premium Economy will be available for purchase on select flights when operating our new 787-9 Dreamliner and departing Madrid (MAD), Paris (CDG), São Paulo (GRU) and Seoul (ICN) to Dallas

Fort Worth (DFW). It will also be available for a limited time on our flight between Paris (CDG) and Chicago (ORD) for travel after July 4.

**10. Will Premium Economy be available on domestic flights?**

Premium Economy will only be available on select international flights at this time.

**11. Are there any changes to the availability of Premium Economy on codeshare flights?**

Premium Economy will continue to be available on select codeshare partner flights.

**12. Will the customer be able to upgrade from the Main Cabin Premium Economy seat?**

Customers may only upgrade from the Main Cabin to the Business class. There are no plans to offer upgrades from the Main Cabin to Premium Economy at this time.

**13. Are schedule change rebooking procedures the same when purchasing a Premium Economy fare as a Main Cabin fare?**

Schedule change rebooking procedures for Premium Economy fares follow different guidelines. Please review Agency Reference guidelines for more information.

**14. What inventory is required when rebooking customers impacted by a schedule change and ticketed on Premium Economy?**

Premium Economy schedule change procedures require customers to be rebooked in W or P inventory. If W or P is unavailable you may book the lowest available inventory. Please review Agency Reference guidelines for more information.

**15. What boarding group is assigned when non-elite status customers ticket Premium Economy?**

Boarding passes for non-elite status customers ticketed on Premium Economy will be assigned boarding Group 4.

**16. Will elite status customers ticketed on Premium Economy receive access to Priority Boarding similar to when travelling in the Main Cabin?**

Elite status customers will receive access to Priority Boarding when ticketed on Premium Economy. For additional information on our boarding process, please refer to: [boarding](#)

**17. Will same day flight change or standby be available on Premium Economy?**

We have no plans to offer same day flight change and standby when ticketed on Premium Economy since these benefits are only available on Domestic flights.