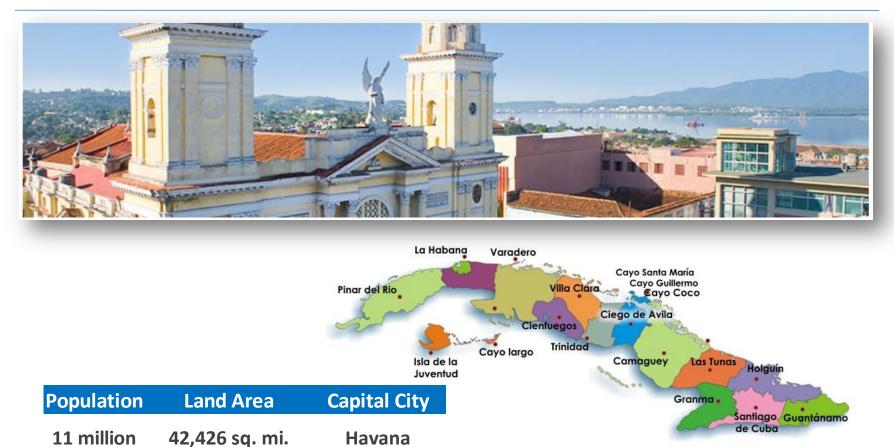


### Cuba



# Cuba



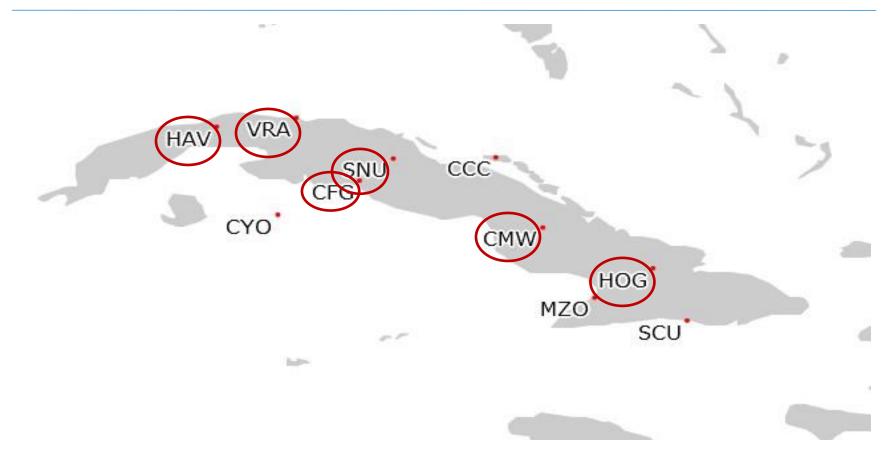
# International Air Service – Scheduled Operations

• American will be the largest US carrier into Cuba with 90 weekly fights.

	Q1 2017						
Airline Name	-	Weekly Flight: 🔻	Weekly Seats	Qtrly Fligh ▼	Qtrly Seats 🔻		
American Airlines		90	13,292	1,170	172,800		
JetBlue Airways		21	3,115	270	40,500		
Delta Air Lines		21	2,935	270	38,160		
Spirit Airlines		14	2,008	180	26,100		
Silver Airways Corp.		39	1,310	501	17,034		
United Airlines		8	1,302	102	16,932		
Frontier Airlines		7	1,246	90	16,200		
Totals		199	25,210				

		Q1 2017				
Orig	Dest	Weekly Flights	Weekly Seats	Qtrly Flights	Qtrly Seats	
MIA	CFG	7	886	90	11,520	
MIA	CMW	7	886	90	11,520	
CLT	HAV	7	886	90	11,520	
MIA	HAV	28	4,431	360	57,600	
MIA	HOG	14	2,215	180	28,800	
MIA	SNU	14	2,215	180	28,800	
MIA	VRA	14	1,772	180	23,040	
		90	13,292			

# American's Schedule



# How do you sell Cuba?

# Travel Requirements – Visa and medical insurance

- In addition to a valid passport, U.S. citizens must obtain a Cuban visa and medical insurance in order to enter Cuba
- Currently travelers may purchase the visa (also known as "tourist card") via one of the following:
  - Cuban Embassy
  - Travel Service Provider or Agency authorized by the Cuban Embassy to sell Visa.
  - At the American Airlines gateway airport (MIA/CLT)
- American is currently including the cost of the medical insurance on the ticket. Customers may go to <u>www.esicuba.cu</u> for more information on the coverage.

# Travel requirements (U.S.) – Pre-approval General License

- U.S. citizens may visit Cuba under one of 12 pre-authorized categories:
  - 1. Family visits
  - 2. Official government business
  - 3. Journalistic activities
  - 4. Professional research and meetings
  - 5. Educational activities, including "people-to-people" travel
  - 6. Religious activities
  - 7. Public performances, workshops, athletic and other competitions, and exhibitions
  - 8. Support for the Cuban people
  - 9. Humanitarian projects
  - 10. Activities of private foundations or research/educational institutes
  - 11. Exportation/import/transfer of information
  - 12. Export transactions
- Travel agencies and airlines are <u>not</u> required to verify traveler eligibility
  - Burden of proof is on the traveler
  - Airlines and travelers are required to keep documentation for five years
- Travel to Cuba for tourist activities remains prohibited by statute

#### How to sell Cuba in Sabre?

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S7 T7 L7 K7 G7 N5 NO MORE-1* FOR MORE 3SEG * - FOR ADDITIONAL CLASSES ENTER 1*C	O PNR Services
01Y1«	RED APPS
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Cuba Traveler Certification	
Cuban airport detected, please ensure travelers follow recommended certification processes.	
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#### How to sell Cuba in Sabre?

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Area A		😫 Cuba Travele	er Certification _ ×	HELPER AP	PS
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1 100Y 150CT 6 FLLSNU SS1 0745 0926 /DC /E 7B1.FSG*HN, 1748/155EP16		Verify/update passes applicable travel cat	O PNR Service	es 🗸	
P3D« ENERAL FACTS		This action will add	RED APPS		
1.SSR DOCA HK1/R/US/MAIN STRE 1.1 SMITH/JOHN ET/DALLAS/TX/12345		Passenger 1.1			*
P3«		Name:	JOHN SMITH	Traveler	III
2.SSR OTHS CFR 515561 FAMLY 1.1 SMITH/JOHN		Home address	•	Certificatio	n
3.SSR RFTV HK1 FLOSNU0100Y150 1.1 SMITH/JOHN CT/CFR 515561	St Ci St Zi	Street:	MAIN STREET		
		City:	DALLAS		
		State:	TX		
		ZIP:	12345		
		Country:	US		
		Travel Category:	1 – Family Visits (CFR 5155 🔻		
		Not	ification Registered		
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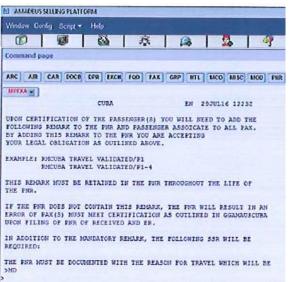
#### How to sell Cuba in Amadeus?

 Amadeus agencies need to call Amadeus and get themselves turned on to sell Cuba

#### TAMIAHOG

\*\* AMADEUS TIMETABLE - TA \*\* HOG HOLGUIN.CU 21SEP16 28SEP16 FLIGHTS REMOVED DUE TO LEGALLY PROHIBITED COUNTRY SEE >GGPROHIB NO FLIGHT FOR THIS CITY PAIR - ENTER A CONNECT POINT /X...

- Agency will have to manually document the PNR with the category for travel.
- RMCUBA TRAVEL VALIDATED/P1



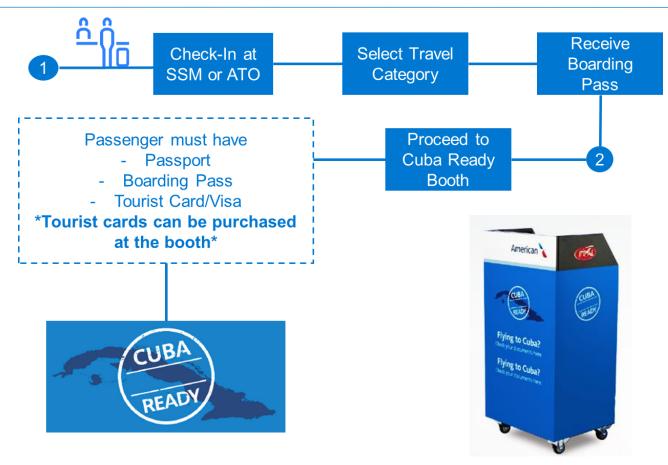
#### How to sell Cuba on AA.com?

rs		
ni to Varade t <b>Jay October 20</b> ,	Visit Cuba	our Trip P
	Flying to Cuba from or through the U.S. for tourism is not allowed. There are 12 acceptable travel reasons:	ggage and Optio
etails	Family visits	
Details	<ul> <li>Official business of the U.S. Government, foreign governments and certain intergovernmental organizations</li> </ul>	
enger names as the	<ul> <li>Journalistic activities</li> </ul>	
_	Professional research or professional meetings	
_	Educational activities and people-to-people exchanges	
_	Religious activities	
_	Public performance, clinics, workshops, athletic or other competitions and exhibitions	
_	Support for the Cuban people	
	Humanitarian projects	
	Activities of private foundations or research or educational institutes	
	Exportation, importation, or transmission of information or informational materials	
	Travel related to certain authorized export transactions	n Traveler ID
- 1	You can also travel to Cuba with a license issued by the U.S. Office of Foreign Assets Control (OFAC) or as a Cuban National returning home.	
Requests	More about travel to Cuba ਇ	
	By selecting continue, you agree that you comply with one of these categories.	
(At least one num)		tional)
2998014	Start Over Continue	

#### What Happens at the Airport?

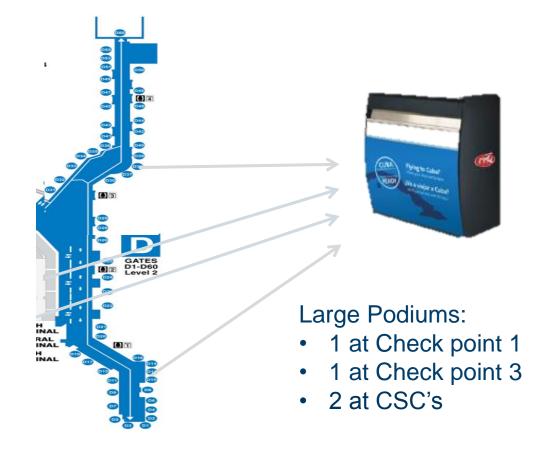


### What Happens at the Airport?



#### What Happens at the Airport?





# Thank you!